

THE FACILITATIVE MANAGER

Getting things done through others is a key to being an effective manager. Using the skills of facilitation, a facilitative manager works at creating practices, structures and processes that enables everyone to work together productively to accomplish better results.

Programme objective:

This 2 day programme is for managers seeking to develop their knowledge, skills, confidence as an effective manager and who wish to apply a more facilitative approach to managing others.

Benefits:

- Increased confidence and impact as a facilitative manager
- Enhanced competence and assurance in using a facilitative approach to managing people
- Increased skills in managing people to maximise performance
- An opportunity to reflect on your management practice and consider how you can enhance your effectiveness

Day One – Being a facilitative manager

- What does a facilitative manager do?
- Understanding the psychological contract
- Managing yourself
 - The resilient manager
 - Professional autonomy
- Managing upwards
- Getting things done

Day Two – Managing people to maximise performance

- Embracing diversity
- Motivating staff
- Maximising participation to achieve results
- Facilitative supervision
- Giving & receiving feedback
- Your management dilemmas – action learning in practice

This programme is for managers wishing to refresh their approach to management as well as those new to the role of manager. The programme is highly participative and participants will be invited to complete a short pre-course questionnaire to help them identify their strengths and areas of development as managers.